CV of JOHAN DU TOIT

johan.jdt@gmail.com | +44(0)7990 632416

PROFILE

Johan is a Director at Capgemini Invent with more than 10 years of consulting experience and has a proven track record in delivering large scale and global transformation programmes, developing and growing teams, and exceeding annual performance targets (sales & utilisation).

Having worked on a wide variety of projects which included: M&A (e.g. HSBC/SVB acquisition), global transformation programmes (e.g. a programme with a $2.0 Billion budget for 3 years targeted to deliver $1.5 Billion savings annually); regulatory rectifications (e.g. PPI); and being the Chief of Staff for a global CIO – Johan brings a lot of experience that will benefit your team and organisation.

Johan's passion for agile has led him to obtain a variety of agile certifications (ICAgile, Certified SAFe 5 Agilist, Scrum Master (PSM1)). He is also a facilitator helping to train the Capgemini Invent consultants in the key consulting concepts, in agile ways of working (scrum) and how to use agile tools (Jira, Confluence).

Prior to consulting, Johan was a management account and financial analyst and holds the Chartered Management Accountant (CIMA/CGMA) qualification since 2013. He combines the rigour from his 10 years of industry experience with his passion for data visualisation as a means of turning data into actionable information.

ROLES & EXPERIENCE

DIRECTOR, CAPGEMINI INVENT (FINANCIAL SERVICES) FEB 2015 TO PRESENT

Capgemini Invent is the digital innovation, consulting and transformation global business line of the Capgemini Group. The Capgemini Group is listed on the Euronext Paris exchange (CAP).

Johan joined Capgemini from industry in 2015 as a Senior Consultant and enjoyed building his career with successful promotions every 2-3 years to his current Director level. He's spent the majority of his career working with financial services clients. On top of his client delivery projects highlighted below, he also fulfilled the following responsibilities: create and chair the weekly Invent UK Financial Services Leadership call; training facilitator; mentor and performance manager.

Selected Project Highlights follows…

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CURRENT: NS&I: Assistant Director, Portfolio Management Office (PMO)

Johan joined one of the biggest transformation programmes in the organisation to lead a team of more than 20 people in the PMO to deliver its responsibilities. He works closely with the Programme Director and the Chief Operating Officer (COO) to help steer the programme.

Since joining in September, he achieved the following:

- Published the PMO Handbook, setting out the standards and principles for the Programme across governance, delivery, finance, risk and benefits management.
- Drafted a letter from the NED to the Minister to provide assurance on the programme
- Modernised reporting across 3 key governance forums (Programme Board, ExCo and a Board sub-committee) to provide better visibility of progress and areas for management attention which was recognised at the Board sub-committee by the non-executive director (chair)

Various Planning Lead roles

Johan has gained extensive experience in Planning roles related to Transformations and M&A transactions. He usually utilises tools such as MS Project, Jira and Confluence and Clarity for planning purposes, but is equally comfortable (although not ideal) in creating plans in Excel. He is comfortable working across senior stakeholders and a diverse range of stakeholders to deliver the desired outcomes for the project/programme/portfolio.

Johan is a self-starter that can begin to define the planning strategy and process and then roll that out across the portfolio balancing depth of information with speed of execution. Using his accounting background, reporting is one of his strong suites with an ability to provide insights into delivery aspects and key risks / dependencies; and creating a plan on a page (POAP) to understand the key delivery aspects and the critical path.

Key projects where Johan's utilised his planning expertise:

- building a new regional bank for HSBC
- divesting a regional business unit for HSBC (news article)
- acquisition at HSBC (news article and client recognition)

Various PMO And Transformation Office roles

Johan is experienced in building teams to oversee portfolio delivery covering aspects such as governance, delivery, finance, risks, benefits. Using his experience Johan is able to make immediate impact when joining programmes to evaluate the effectiveness of the team and the quality of the reporting to senior stakeholders. He is comfortable in working with and reporting to C-suite level executives at global banks as well as working across a diverse and often globally dispersed stakeholder group.

Key projects where Johan's utilised his planning expertise:

- multi-year, multi-billion-dollar global transformation project at HSBC
- technology controls remediation project at HSBC
- DevOps & Agile project at HSBC

REGULATORY REMEDIATIONS

Johan joined as Data Lead across 3 PPI project (reminder of scale of PPI) that were in the middle of delivering and faced challenges in team morale, quality of outputs and low client confidence. He implemented rapid changes, including a weekly sprint approach in line with the expected delivery cadence, building a master audit table (single record to demonstrate end-to-end customer journey) and establishing a close collaboration with the newly formed quality assurance team to improve quality.

The data teams were responsible for data gathering, defining the in-scope population, validating approach and output with the quality assurance team, delivering weekly operational payment load files enabling the Bank to contact and pay customers and providing extensive documentation for all activities. Johan had a dual reporting line to the Head of Data and Head of Rectifications within the Bank.

CHIEF OF STAFF, CIO OFFICE (12 MONTHS)

Johan led a team of 3 consultants to run the CIO Office for the Retail Banking & Wealth Management CIO of a global retail bank. He worked closely with the CIO's Chief of Staff (Interim Head of Governance) and for the second half of the assignment was seconded to support two key programmes: 1) Service Sustainability Programme where he improved the reporting frequency (monthly to weekly) and the accuracy of information; and the 2) Digital Office where he standardised processes and improve the speed at which weekly delivery plans were produced. From c.4 FTE days now took 30min each for 2 FTEs using automation.

EMEA FINANCIAL ANALYST, RESEARCH NOW (DYNATA) JUN 2008 TO JAN 2015

Johan started at Research Now in 2008 as a financial analyst (contractor) and joined the company formally in 2010. During a total of 7 years, Johan worked across sales, marketing and operations providing financial analysis; supporting monthly group reporting; and supporting the CFO to prepare board papers when Research Now was AIM listed.

Selected Highlights:

- Built a multi-country, multi-currency Excel-based Budget model
- Completed the EMEA/US Operations analysis in accelerate timeframe and presented to CEO & CFO
- Implemented Hyperion Planning & Anaplan
- Improved the Group consolidation process
- Supported cost reduction / contribution improvement exercise with scenario planning resulting in a 50% cost reduction per FTE and a 4% contribution improvement

INDEPENDENT CONTRACTOR, VARIOUS MAR 2007 TO MAY 2010

Johan provided independent short-term contract services as management accountant to various clients which included the following roles:

- Group Financial Analyst (Contract role) at Research Now [2 years]
- Accounting Consultant (Contract role) at Stink TV [2 months]
- Project Accountant (Contract role) at Network Rail [7 months]
- Accountancy Assistant (Contract role) at Hackney Council [8 months]

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MANAGEMENT ACCOUNTANT, SUPPLY CHAIN PARTNERS OCT 2005 TO FEB 2007

Super Group is a broad-based supply chain management business listed on the Johannesburg Securities Exchange. Super Group is essentially a supply chain mobility company revolving around the optimisation of supply chain processes and vehicle fleets with a strong IT focus and technology underpin.

Responsibilities included the supervision of 2 junior accounting staff; variance analysis; intercompany accounting; bank reconciliation; and working with non-finance managers to align business processes.

Selected Highlights:

- Improved the inter-company process
- Reduced unrecoverable claims from sub-contractors by improving the claims process

EXTRACURRICULAR ROLES:

Sep 2024 to Present - Treasurer, Hereford Chamber Choir

Mar 2023 to Present - Shareholder Representative and Board advisor, Global Wealth Group

EDUCATION & CERTIFICATES

- Agile Project and Delivery Management, ICAgile MAR 2021
- Certified SAFe 5 Agilist JUN 2020
- AWS Business Professional MAY 2020
- Professional Scrum Master (PSM1), scrum.org NOV 2018
- Capgemini Future Leaders Programme NOV 2017
- CIMA/CGMA, Certified Chartered Management Accountant 2009-2013
- B.Com Accounting degree, University of Johannesburg 2000-2004

PERSONAL INTERESTS

For me, an ideal day would include an early start with a 10km run, spending time with my two young boys, being outside with my wife and learning something new / interesting.

This can be enhanced by any one of the following: being on holiday in South Africa to see family and friends; exploring a new city / country with my wife and boys; snowboarding in a new resort; or being on an adventure motorcycle enjoying the journey and the scenery; or discussing and swapping personal finance lessons to learn and grow.